

Residential Rate Schedule Summary (D-2)

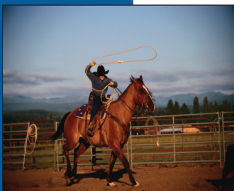
Single phase, 60 Cycle A.C. at 120/240 volts, 15-50 kW of demand. Demand over 15 kW is charged.

Available for all domestic uses subject to the established rules and regulations of the Cooperative.

When monthly demand for an individual domestic service has measured less than 15 kW for twelve consecutive months it will be eligible to be billed at the D-1 rate schedule. It shall be the consumer's responsibility to notify the cooperative of this twelve-month period.

A motor with rated capacity in excess of 7.5 hp. will not be allowed on this rate without express consent of the cooperative.

If three phase is not available, a phase converter may be installed with express consent of the cooperative prior to installation and at no cost to the cooperative. At no time shall the combined load of the phase converter and motor exceed the demand of a 7.5 hp. motor.



Monthly Service Availability Charge		\$24.00
Tiered charge per kWh	0 - 400 kWh	0.13 (cents)
	401 - 700 kWh	0.14 (cents)
	701 - 1000 kWh	0.15 (cents)
	1001 - 2000 kWh	0.17 (cents)
	over 2000 kWh	0.188 (cents)
All demand over 15 kW is charged at \$15.00 per kW		

Minimum

The monthly minimum charge under the above rate schedule shall be no less than the service availability charge.

Power Cost Adjustment

The customer's monthly bill may be increased or decreased where the power supplier's actual cost to Anza Electric Cooperative varies from the 2008 base rate of 81.7 mills per kWh sold. An adjustment factor will uniformly be applied to all rate classifications

Security Lights

We no longer install security lights. However, many security lights still exist on our system. The following monthly costs are for existing lights:

Lights set on existing poles - \$9.00, \$10.00, \$11.00 or \$16.00 per month.
Monthly costs are based on initial construction requirements to install security light.

Payment of Energy Bills

Your monthly energy bill is for electricity you have already used. The bill is due upon receipt but does allow 10 days for payment from the billing date before it is considered delinquent. Failure to receive a bill is not an excuse to neglect payment.

Should your account become delinquent, it is very important to contact the cooperative office to establish payment arrangements to avoid disconnection. You will receive only one phone message before your service is disconnected. Please make sure we always have your correct phone number(s). **This will be your only message.**

Interested in receiving an Alert or Reminder? You can receive a text message or email or **both** letting you know when your bill is due; past due or receive payment confirmation along with profile change notification. **It's easy.** Simply ask one of our Member Service Reps to set you up or you can set it up online at www.anzaelectric.org by clicking on the VISA/Mastercard logo on the home page. You'll then be taken to the bill payment portal. Use your new account number as both your username **AND** password to gain access to your account. Once you've obtained access, click "My Alerts" at the top of the page and make your selection. To change your profile information click on "My Account" at the top of the page and make your username, password and other account changes.

When an electric service is disconnected for non-payment, the balance of the account, a \$25 service charge and a deposit may be required before the service can be restored. These fees may also be charged if a crew is dispatched to collect on a delinquent service or to disconnect a service. There is a \$250.00 fee to reconnect services after normal business hours.

Bill Paying Services

Want to pay your bill online or set up an automatic draft? Online bill payment is available through www.anzaelectric.org. Click on the VISA/Mastercard logo on the home page. You'll then be taken to the bill payment portal. Use your account number as both your username **AND** password to gain access. Once you've gained access, you can change your username/password to whatever you'd like by clicking on the "My Account" tab at the top of the page.

Alerts/Reminders can be set up to send you an alert or reminder via text or email letting you know your bill is due, past due, your account profile has changed and/or to receive payment confirmation. Set up your online account profile as listed above and then click "My Alerts" at the top of the page.

E-billing. Once your profile has been set-up you can choose to receive your bills electronically, by mail or both.

Deposits

- Each applicant is subject to a "soft" credit check used to determine whether a deposit is needed and the amount. "Soft" credit checks don't affect your credit. Some applicants will not be required to pay a deposit because of their good credit rating.
- Be sure to keep your account paid in a timely manner. Deposits equal to twice the average monthly bill may be charged if the account is delinquent three out of six months.
- Deposits are refunded either upon disconnection of the electric service or at the customer's request after one year of service. If the account reflects no delinquencies or returned checks, a "soft" credit check will be done through Online Utility Exchange to determine credit worthiness and possible refund. Active accounts eligible for refunds will have their deposits refunded onto their accounts.
- Residential accounts with kWh use greater than 4,000 kWh for a one-month period are subject to a deposit of twice the average bill for that location regardless of credit history.

Reporting an Outage

When reporting an outage or problem with your electricity, be prepared to give your name, location number (as shown on your electric bill), property address, phone number and the nature of the problem. In case of an outage, always be sure to check all your breakers, including your main breaker which is normally located at your electric meter.

Please call 951-763-4333. **Our crews are on call 24 hours a day.**

A \$250.00 fee may be charged if the problem is circuit breakers, fuses or wiring that are not the responsibility of the cooperative.

Co-op Connections Program

This program provides health & medical discounts along with retail and service discounts at national & local businesses.

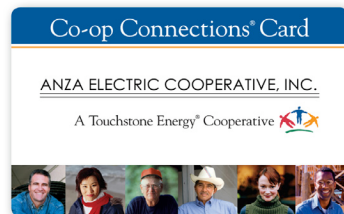
Looking for a contractor who provides a discount or want to grab some dinner at a discount?

The Co-op Connections program can help you do just that. This card-based member benefit program is designed to deliver added value to our members by offering valuable discounts at participating local and national businesses. Just show your card at any of the participating businesses and receive your discount.

Local businesses offer a discount in return for free advertising from Anza Electric Cooperative. Our list of participating businesses includes restaurants, contractors, salons and more. Check it out!

For a list of local participating discounts log on to www.connections.coop/anza.

National businesses have contracted with Touchstone Energy for all cooperative members to benefit from these offers. For a list of national discounts such as Sprint, Hertz and more, visit www.connections.coop.



Health & Medical Discounts

Prescription Drugs: A partnership with New Benefits - a nationally recognized provider of uninsured health benefits - allows Co-op Connections cardholders to save money on prescription drugs at more than 48,000 pharmacies nationwide, including some in Temecula, Hemet, Anza and the desert area. To find out what pharmacies are participating log on to www.locateproviders.com.

Health Services Discounts: Receive discounts on health services like vision, lab & imaging, dental, chiropractic and hearing.

Visit www.connections.coop for more information.



Vision



Chiropractic



Dental



Prescriptions



Hearing



Labs & Imaging